

Guru Gobind Singh Indraprastha University

Sector-16C, Dwarka, New Delhi-110078

EXAMINATION DIVISION

Ref. No.: GGSIPU/Exam/Conduct/2021/

Dated: 23.12.2021

NOTICE

Sub: Link for the resolution of grievances of students in respect of Online Proctored End Term ODD Semester Examination (Regular/Reappear) (December 2021-January 2022).

This is in connection with the technical problem faced by the students with respect to Internet connectivity, QR code scanning, uploading of answer sheets and other technical issues during University Online Proctored End Term Odd Semester Examination (Regular/Reappear) (December 2021-January 2022 onwards) and redressal thereof.

The University has created below mentioned link for the registration of students who faced technical problems/issues in conduct of Online **End Term Odd Semester** examination (December 2021-January 2022 onwards) of the University.

Link:-

https://docs.google.com/forms/d/e/1FAIpQLScddd72VfSAw8Ssjm2j3ExHub70BE7RTorXMcxr1LELQ FYbew/viewform?usp=sf link

Or https://forms.gle/AHELpBhcH9PFCFm87

All such students who may have faced trouble or other kind of technical issues, are advised to register their grievances /complaints immediately after the completion of exam on the above link, so that University could take appropriate remedial measures for the resolution of their grievances.

Grievances (if any) shall be submitted to Exam Conduct Division on the above link immediately after the exam for that particular paper/subject is over.

In addition, the students are also required to fill the OMR sheet with regard to their grievances (Technical problem) which the student has faced alongwith the copy of the details submitted on google form/e-mail (examsupport@ipu.ac.in).

The OMR sheet is available with the Institute concerned. The Dean/ Director/Principal of USS/Affiliated Institutes are requested to send the grievances, if any, of the students by getting the OMR sheet filled by the student. The filled in OMR sheet is required to be verified by the respective Dean/ Director/ Principal and the same is to be sent to the Examination Conduct Branch within seven days of the conduct of examination.

Incomplete request will not be entertained.

Controller of Examination

Copy to:-

- All Affiliated/USS/Institutes/Schools, Dean(s)/Director(s)/Principal(s), through University Website.
 The Dean/Director/ Principal of the USS/Affiliated Institutes may collect OMR sheets from Examination Conduct Branch, if not available with them.
- 2. Joint Registrar (Result), Examination Division,
- 3. In-charge, UITS for uploading the same on the University Website.

(Dr. A.D. Lambà) Deputy Registrar (Conduct)